

VERMONT INTERPRETER REFERRAL SERVICE

EVALUATION FORM

Name (optional) _____ Today's Date _____

Address _____ City/Town _____ Zip Code _____

1. How many times have you called the VT Interpreter Referral Service (VIRS) ?
(please check)

one time 2-4 times 5-10 times more than 10 times

2. Why did you call?

yes no I needed an interpreter.

yes no I needed help explaining to someone else about
interpreters and who should pay. (advocacy)

yes no I needed an interpreter for a Community Fund event.
(wedding, funeral, family party, etc.)

3. Who told you about the Vermont Interpreter Referral Service (VIRS) ?
(Please check one)

VR Office VCIL friend read a brochure
 read in phone book State agency Other

4. yes no Did you understand the VIRS Staff person clearly?

5. yes no Do you feel satisfied with VIRS?

6. yes no Did VIRS help find interpreters?

7. The interpreter was: (Please check one.)

excellent good fair lousy

Other Comments: